YOUNAN EID RAMAZY

Commerce Graduate | Aspiring Bank Teller

CONTACT

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EDUCATION

Beni-Suef University
Bachelor of Commerce, Accounting Major (English Section)
2020 – 2024

SKILLS

Microsoft Excel
Data Analysis
Cash Handling
Financial Accounting
Customer Relations
Problem Solving

LANGUAGES

Arabic (Native)
English (Professional)

ABOUT ME

An ambitious Commerce (English Section) graduate from Beni-Suef University, majoring in Accounting. Possesses practical experience in cash handling and customer transactions. Skilled in Data Analysis using Microsoft Excel, with a strong understanding of banking operations. Committed to delivering exceptional, precise customer service and supporting corporate banking procedures.

WORK EXPERIENCE

Dr. Emile's Pharmacy

2024 – Present

Operations & Cash Assistant

- Executed precise daily cash register balancing and high-volume transactions with zero discrepancies.
- Utilized advanced Microsoft Excel functions to compile sales reports, monitor stock levels, and analyze weekly operational workflows.
- Provided professional customer assistance, effectively handling billing inquiries and resolving payment issues during demanding high-traffic shifts.
- Audited daily financial statements against stored physical cash to maintain complete regulatory alignment with internal controls.

CERTIFICATIONS

Accounting of Financial Institutions Banks

Issued: Jun 2026

M3aarf Platform

- **Credential ID:** c58b9162
- Specialized course focused on commercial banking accounting frameworks, internal tracking protocols, processing credit and debit operations, and understanding structural bookkeeping for financial institutions.

Big Data Analysis Using Excel

Issued: Jun 2026

Maaref Platform

- **Credential ID:** 98c39fdc
- Comprehensive training on interpreting massive business datasets, constructing predictive financial models, and leveraging advanced formulas including Pivot Tables, XLOOKUP, VLOOKUP, and logical functions.